De'Longhi New Zealand Christmas Promotion 2026 – Terms & Conditions

1. Information on how to enter this Promotion and details form part of these Terms and Conditions of entry (**Terms**). These Terms apply to the Promotion and by entering this Promotion, you represent that you are eligible to enter and you are deemed to have accepted these Terms.

2. The promoter is De'Longhi Australia Pty Ltd (NZBN 9429050677184) of 99 Khyber Pass Road, Grafton, Auckland 1023, New Zealand (**Promoter**).

3. The Promotion will be open from 12:00am New Zealand Daylight Time 13/11/2026 and will close at 11:59pm New Zealand Daylight Time on 31/12/2026 **(Promotion Period).** Any Participant who purchases a Participating Product outside of the Promotion Period will not be eligible to claim a Bonus Offer.

**Who can enter?**

4. Entry is open to New Zealand residents aged 18 years and over, who purchase a Participating Product from a Participating Retailer and register their product at https://www.delonghi.com/en-nz/e/christmas-bonus (**Promotion Website**) during the Promotion Period **(Eligible Claimant)**. All Bonus Offers are to be redeemed via the Promotion Website.

5. Employees, directors, management and contractors of the Promoter and other agencies, firms or companies associated with the Promotion (including Participating Retailers and suppliers of the Bonus Offer), and their immediate families, are not eligible to enter. By entering this Promotion, you represent that you are eligible to enter. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step grandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.

**How to enter**

6. An Eligible Claimant can apply to receive a "Bonus Offer" when:

   a) Participating Product is purchased in-store or online by an Eligible Claimant from a Participating Retailer;

   b) going to the Promotion Website;

   c) following the directions on the Promotion Website and registering their Participating Product, including submitting a proof of purchase that clearly shows (1) the date and (2) retailer of purchase; and

   d) completing and submitting the redemption form, including provision of a valid address for Bonus Offer delivery.

7. All valid Bonus Offer claims must be received and finalised by 11:59pm New Zealand Daylight Time on 14/01/2027 (including provision of proof of purchase of a Participating Product).

8. Participants who are eligible to apply for a Bonus Offer will only receive that Bonus Offer if they are an Eligible Claimant and they comply with these Terms. Any Bonus Offer claims that fail to meet these requirements will be deemed invalid. Bonus Offer claims will also be deemed invalid if they are incomplete, incorrect or incomprehensible, or if they are stolen, forged, mutilated or tampered with in any way.

9. The Participating Products are:

| Bonus Offer Pack and Contents: | Participating Product Models: | |
|---|---|---|
| **Christmas Gift Pack valued at NZD $81.97 RRP**<br><br>● One (1) x 500g Specialty Coffee Beans (DLSL039)<br>● One (1) x Twin Descaler Pack (DLSC200)<br>● One (1) x Water Filter (DLSC002) | ECAM12.122.B | Magnifica S |
| | EXAM440.55.B<br>EXAM440.55.W<br>EXAM440.55.G | Rivelia |
| | EXAM440.57.B EXAM440.57.W | Rivelia with Cool Carafe |
| | EXAM420.56.GR<br>EXAM420.56.BG | Rivelia Start |
| | ECAM470.85.MB | Eletta Ultra |
| | ECAM220.31.SB ECAM220.63.B | Magnifica Start |
| | ECAM290.62.B<br>ECAM290.31.SB<br>ECAM290.83.TB | Magnifica Evo |
| | ECAM320.70.SB | Magnifica Plus |
| | ECAM310.80.TB | Magnifica Evo Next |
| | ECAM350.75.S ECAM370.95.T | Dinamica |
| | EXAM440.35.B EXAM440.35.W | Rivelia with Steam Wand |
| | ECAM450.55.G ECAM450.86.T | Eletta Explore |
| | ECAM610.75.MB | PrimaDonna Soul |
| | ECAM630.75.TM | PrimaDonna Aromatic |
| | EPAM960.75.GLM | Maestosa |
| | EC9155MB<br>EC9155YE<br>EC9155GR<br>EC9155W<br>EC9155MB2<br>EC9155GR2 | La Specialista Arte |

| | | |
|---|---|---|
| | EC9155YE2<br>EC9155W2<br>EC9155.AL<br>EC9155.AL2 | |
| | EC9255M<br>EC9255WI<br>EC9255M2<br>EC9255W2 | La Specialista Arte Evo |
| | EC9355.M EC9355.BM | La Specialista Prestigio |
| | EC9455.M EC9455.M4 | La Specialista Touch |
| | EC9555.BK EC9555.M | La Specialista Opera |
| | EC9665.M<br>EC9665.BM EC9865.M<br>EC9865.BM<br>EC9885.M | La Specialista Maestro |

10. Purchases of Participating Products made through other retailer (including www.delonghi.co.nz or TVSN) are not eligible for a Bonus Offer. The Promoter is not responsible for any person or third party store which misrepresents itself as a Participating Retailer or incorrectly claims that a Bonus Offer is available in respect of a product where no such Bonus Offer is available. No individual will be able to make a Bonus Offer Claim for a purchase from a person incorrectly or fraudulently claiming to be a Participating Retailer or offering the Bonus Offer.

11. The Participating Product must have been paid for in full by the Eligible Claimant (including through the use of payment products and/or other payment plan agreements with third parties) within the Promotion Period.

12. Participating Products purchased from retailers that are not Participating Retailers are excluded from this Promotion, and any Participating Products purchased from such retailers will not be eligible to claim a Bonus Offer. The Promoter is not responsible for any person or third party store which misrepresents itself as a Participating Retailer or incorrectly claims that a Bonus Offer is available in respect of a product where no such Bonus Offer is available. Any purchase from a person incorrectly or fraudulently claiming to be a Participating Retailer or offering the Bonus Offer will not qualify a person to be eligible to claim a Bonus Offer. Additionally, any corporate order made through the Promoter or other channels will not qualify a claimant to be eligible to claim a Bonus Offer.

**Bonus offer**

14. An Eligible Claimant may only make one (1) Bonus Offer claim in respect of each Participating Product purchased from a Participating Retailer, and registered the Participating Product they purchased from a Participating Retailer on the Promotion Website, during the Promotion Period.

15. Multiple Bonus Offer claims are permitted, provided that only one (1) Bonus Offer claim is permitted per purchase of a Participating Product, and each Bonus Offer claim must be submitted separately and in accordance with these Terms.

16. Where an Eligible Claimant's application for a Bonus Offer is successful, the Promoter will dispatch the Bonus Offer within up to 12 weeks from the date of validation. If a Bonus Offer, or a component of a

    Bonus Offer is unavailable or out of stock, the Promoter, in its discretion (acting reasonably), may substitute that Bonus Offer, or a component of that Bonus Offer, with a gift of equal value and/or specification. Bonus Offers are not transferable or exchangeable and cannot be redeemed for cash. All other costs associated with receiving the Bonus Offer or costs incurred by the Eligible Claimant, including accessing the internet or making telephone enquiries in relation to the Bonus Offer are the responsibility of the Eligible Claimant.

**General Terms**

17. The Promoter reserves the right in its discretion (acting reasonably) to disqualify any individual who it has reason to believe has breached any of these Terms or engaged in any unlawful or other conduct calculated to jeopardise the fair and proper conduct of this Promotion. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.

18. The Promoter takes the issue of fraud very seriously, and reserves the right to deem invalid, and report to the police and/or other appropriate authorities, any Bonus Offer Claims which it suspects to be fraudulent or otherwise unlawful.

19. If this Promotion is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, including but not limited to, infection by computer virus, bugs, tampering, unauthorised intervention, acts or omissions of third parties, technical failures or anything which corrupts or affects the administration, security, fairness, integrity or proper conduct of this promotion, the Promoter reserves the right, in its discretion (acting reasonably), to the fullest extent permitted by law, to modify, suspend, terminate or cancel the Promotion, as appropriate.

20. The Promoter may change these Terms from time to time, by posting the revised Terms (or a link to them) on the Promotional Website. Participants should regularly check the Promotional Website for any updates. By making a Bonus Offer Claim or entering details into the Promotional Website, individuals are deemed to have accepted the version of these Terms that applies at that time.

21. The Promoter accepts no responsibility for lost, stolen, late, damaged or misdirected Bonus Offer Claims.

22. The Promoter is not responsible for any technical malfunctions or problems with internet or network congestion (including injury or damage to any person’s computer in relation to this Promotion and problems with the transmission of Bonus Offer Claims or other electronic correspondence with the Promoter in relation to this Promotion), acts in violation of these Terms, acts in a disruptive manner, or acts with the intent to annoy, abuse, threaten or harass any other person.

23. Nothing in these Terms limits, excludes or modifies, or purports to limit, exclude or modify, the statutory consumer guarantees as provided under the Consumer Guarantees Act 1993 (**Non-Excludable**

**Guarantees**). Except for any liability that cannot by law be excluded (including the Non-Excludable Guarantees) or that arises from the negligence or wilful misconduct of the Promoter, the Promoter (including its respective officers, employees and agents) excludes all liability for any personal injury, loss, or damage (including loss of opportunity), whether direct, indirect, special or consequential, arising directly or indirectly in any way out of or in connection with this Promotion including, but not limited to, where arising out of the following:

any technical difficulties or product malfunction; any theft, unauthorised access or third party interference; and any Bonus Offer Claim that is late, lost, altered, damaged or misdirected due to interference; any tax liability incurred by an Eligible Claimant; or use of the Bonus Offer.

24. To contact the Promoter in relation to this Promotion please fill out the contact form on www.delonghi.com/en-nz/contact-us or telephone 0508 200 300 for all enquiries.

25. These Terms are governed by the laws of New Zealand.

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