

Electrolux NZ Cashback up to 20% Promotion 2026

1st July to 18th August

TERMS AND CONDITIONS

1. Information on this Promotion ("**Promotion**") and how to participate in the Promotion forms part of these terms and conditions. Participating in the Promotion is deemed acceptance of these terms and conditions.
2. The Promoter is Electrolux (NZ) Ltd of 3 Niall Burgess Road, Mount Wellington Auckland 1060, New Zealand, NZBN 9429040794860, and its agents in the Promotion, including their officers, employees and agents (collectively called the "**Promoter**").
3. The Promotion commences at 12:00am NZST on 1st July 2026 and closes at 11:59pm NZST on 18th August 2026 ("**Promotional Period**"). Redemptions will be open from 12:00am NZST on 1st July 2026 to 11:59pm NZST 18th September 2026 ("**Redemption Period**").
4. This Promotion is only open to New Zealand residents 18 years or over, who spend \$3000NZD or more on two (2) or more participating Electrolux kitchen appliances (Cooktops, Ovens, Warming Drawers, Laundry and Fridges bearing the model numbers set out in clause7) ("**Participating Products**") from a participating retailer in-store or online during the Promotional Period for the purpose of domestic use at a residential addresses ("**Eligible Entrant**") in a single transaction.
5. Purchases of Participating Products from Government and Commercial contact sales, Second Quality Goods (T2), and auction goods are not eligible to participate in this Promotion. "Second Quality Goods" (T2) means products bearing Serial Numbers with the prefix "A", "B", or "C" and are excluded from the Promotion.
6. Employees (and their immediate families) of the Promoter, participating sales agents and agencies associated with the Promotion are ineligible to participate in the Promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, step-grandparent, uncle, aunt, niece, nephew, sister, brother, step-sister, step-brother or first cousin.
7. Participating Products are:

DISHCARE	MODEL
Dishwasher	ESF97400RKX
v	ESL79200RO
FABRIC CARE	MODEL
Front Load Dryer	EDH803P5WC
Front Load Dryer	EDH803R7WC
Front Load Dryer	EDH902R9SC
Front Load Dryer	EDH903R7SC
Front Load Dryer	EDH903R7WC
Front Load Dryer	EDV605H3WC
Front Load Dryer	EDV705H3WC
Front Load Washer	EWf1043R7SCS
Front Load Washer	EWf1043R7WCS
Front Load Washer	EWf1242R9SCS

Front Load Washer	EWF1242R9WCS
Front Load Washer	EWF8023P5WCS
Front Load Washer	EWF9043R7WCS
Front Load Washer	EWF1042R9SCS
Front Load Washer	EWF1042R9WCS
Front Load Washer Dryer	EWV1043R7WCS
REFRIGERATION	MODEL
Freestanding Multidoor Fridge	EHE6191BB
Freestanding Multidoor Fridge	EHE6899BA
Freestanding Multidoor Fridge	EHE6899SA
Freestanding Multidoor Fridge	EQE5657BA
Freestanding Multidoor Fridge	EQE5757BB
COOKING	MODEL
Built in Cooktop	EHG635BE
Built in Cooktop	EHG645BE
Built in Cooktop	EHG955BE
Built in Cooktop	EHH957BE
Built in Cooktop	EHI644BF
Built in Cooktop	EHI645BF
Built in Cooktop	EHI6475BF
Built in Cooktop	EHI9575BF
Built in Cooktop	KIS67453IT
Built in Cooktop	KIS97550IT
Built in Cooktop	KIS8759
Built-In Oven	EVEP6615DF
Built-In Oven	EVEP6616DF
Built-In Oven	EVEP6626DF
Built-In Oven	EVEP6816BF
Built-In Oven	EVEP6515DF
Built-In Oven	EVEP916DSE
Built-In Oven	EVEP6818BF
Built-In Oven	EVEP9616DF
Built-In Oven	EVES6810BF
Built-In Oven	EVEM6847ZB
Built-in Microwave	EVEM6546DF
Freestanding Oven	EFEP916DSE
Freestanding Oven	EFEP956DSE
Rangehood	ERC925DSD
Rangehood	ERI655DSE
Rangehood	ERI955DSE
Warming Drawer	EWD1406DF
Warming Drawer	LBD4Z

8. The Promoter does not guarantee that all Participating Products will be available for purchase throughout the Promotional Period.

9. For these terms and conditions, “**purchase**” means an order placed in a single (1) transaction and payment made in full. A “**purchase**” does not include:
- i. Orders not paid in full;
 - ii. Purchases made via eBay or other online third part bidding or auction websites;
 - iii. Purchases of second-hand products;
 - iv. Purchases by Electrolux staff (and their immediate families)
 - v. Purchases made through any online discounter (including but not limited to shoppingsafari.com.au, thebargainhunter.com.au and shopbot.com.au)
 - vi. Purchases made through an unauthorised sales agent or seller; and
 - vii. Purchases made directly from Electrolux Home Products Pty Ltd or Electrolux (NZ) Ltd.
10. The Promoter recommends that prior to purchasing a Participating Product, the Eligible Entrant verifies that the retailer is authorised to participate in this Promotion.
11. Once the Eligible Entrant satisfies the eligibility entry requirements set out in clause 4, they must complete (and submit) the official claim form located at <https://www.electrolux.co.nz/promotions/> to claim their cashback. The Eligible Entrant must include the following details on the official claim form: first name, last name (name on claim form and purchase invoice must be the same), phone number, email address, New Zealand bank account details, AEG product model number and serial number, purchase invoice number, purchase invoice date, and retailer location. Eligible Entrants must purchase the Participating Products during the Promotional Period and submit their finalised claim form by the end of the Redemption Period (11:59pm NZST 18th September 2026). No claims will be processed after this date.
12. If an Eligible Entrant is unable to provide the serial number/s of the Participating Product at the time of submitting their online claim form, they may still submit a claim. Those Eligible Entrants who do not provide a serial number/s with their claim will be sent an email by the Promoter providing them with information on how to submit their serial number/s. These Eligible Entrants must update their claim by entering the serial number/s within 90 days from the end of the Promotional Period (11:59pm 18th August 2026). If the Eligible Entrant does not update their claim by entering the serial number/s by 11:59pm NZDST on 18th November 2026, their claim will be deemed invalid.
13. If an Eligible Entrant cannot access the online claim form, they may send their claim by post addressed to “Electrolux NZ Cashback up to 20% Promotion 2026”, PO Box 7182, Alexandria, NSW 2015. For validation, the mail must be received by the Promoter by the end of the Redemption Period (11:59pm NZST on 18th September 2026). No responsibility is accepted by the Promoter for late, lost, or misdirected mail. Mailed claims received after this date will be invalid. An Eligible Entrant must include the following details with the letter:
- a. Full name (must be the same name as on the receipt)
 - b. Contact phone number
 - c. Email address
 - d. New Zealand bank account information (Account Name, Bank Code, Branch Code, Account Number and Suffix)
 - e. Product serial number/s
 - f. Copy of purchase receipt – showing all Participating Products to claim in single transaction
14. Only one (1) claim per Eligible Entrant or per household is permitted (for the avoidance of doubt a maximum of one (1) claim by all Eligible Entrants collectively in any one household is permitted).
15. Each valid claim received during the Redemption Period will receive a cashback as follows:

- Purchase 2 Participating Products - 15% cashback of purchased prices* of 2x participating products
 - Purchase 3+ Participating Products - 20% cashback of purchased price* of 3+x participating products
- *Minimum spend of \$3,000NZD.
16. For validated claims, the cashback will be awarded to the Eligible Entrant in the form of an Electronic Funds Transfer (EFT) payment. The cashback amount will be deposited into the nominated New Zealand bank account provided on the Eligible Entrant's claim submission. The Promoter will not be responsible for a banking institution rejecting an EFT payment, or any costs associated with locating any lost monies.
 17. Eligible Entrants are responsible for providing valid New Zealand bank account information. Eligible Entrants who have provided invalid or incorrect New Zealand bank account information will receive an email to update their information. Eligible Entrants will have until 18th November 2026 to provide valid New Zealand bank account information otherwise their claim will be deemed invalid.
 18. Eligible Entrants should allow six (6) to eight (8) weeks from the date their claim is validated to receive the cashback amount in their nominated New Zealand bank account.
 19. The Promoter reserves the right, at any time, to verify the validity of entries and claimants (including an entrant's identity, age and place of residence), and reserves the right, in its sole discretion, to disqualify any claimant who the Promoter has reason to believe has breached any of these terms and conditions, tampered with the entry process or engaged in any unlawful or other improper misconduct calculated to jeopardise fair and proper conduct of the Promotion. Errors and omissions may be accepted at the Promoter's discretion. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights. The Promoter's legal rights to recover damages or other compensation from such an offender are reserved.
 20. Incomplete, indecipherable, or illegible claims will be deemed invalid.
 21. The Promoter's decision is final, and no correspondence will be entered.
 22. The Eligible Entrant must retain their original purchase invoice as proof of purchase. Failure to produce either the original or a copy of the purchase invoice when requested may, in the absolute discretion of the Promoter, result in invalidation of the Eligible Entrant's claim and forfeiture of any right to the cashback.
 23. The Promoter accepts no responsibility or liability in relation to any delay in satisfying any claim for the cashback.
 24. Any cost associated with accessing the Promoter's website for the purpose of making a claim is at the cost of the Eligible Entrant.
 25. The claimed cashback is not transferable or exchangeable and is not redeemable at the point of purchase.
 26. Use of any automated entry software, or any other mechanical or electronic means, allowing an entrant to enter the Promotion automatically and repeatedly is prohibited and will render all entries submitted by that entrant invalid.
 27. The Promoter makes no guarantee of the availability of its web services and will not be held responsible for the interruption of service that may interfere with the ability to participate in the Promotion.

28. The Promoter is not responsible for any problems or technical malfunction of any telephone or network or lines, servers or providers, computer equipment, software, technical problems or traffic congestion on a mobile network, or any combination thereof, or any other technical failures including any damage to a claimant or any other persons mobile device or computer related to, or resulting from, participating in this Promotion or the downloading of any materials related to this Promotion.
29. If there is an event beyond the Promoter's control which causes an interruption to its processing or running of the Promotion, the Promoter reserves the right to cancel, terminate, modify or suspend the Promotion subject to any written direction from a regulatory authority.
30. Caution: any attempt to deliberately damage the Promoter's promotional website or the information on the website, to cause malicious damage or interference with the normal functioning of the website, or to otherwise undermine the legitimate operation of the promotion may be a violation of criminal and civil laws. Should such an attempt be made, whether successful or not, the Promoter reserves the right to seek damages to the fullest extent permitted by law. If the Promoter suffers loss or incurs any cost in connection with any breach of these terms and conditions of entry or any other legal obligation of the entrant claimant, the claimant agrees to indemnify the Promoter for those lose damages and costs.
31. The Promoter will not be responsible for any incorrect, inaccurate, or incomplete information communicated in the course of, or in connection with, this Promotion if the deficiency is occasioned by any cause outside the reasonable control of the Promoter.
32. The Promoter reserves the right to reclaim the cashback from any Eligible Entrant if the relevant purchased Participating Product is returned after the claim has been processed and fulfilled (other than for warranty reasons). This clause does not limit or affect the Eligible Entrant's rights with regards to warranties on the Participating Product either from the manufacturer or implied by legislation.
33. If for any reason this Promotion is not capable of running as planned because of infection by computer virus, bugs, tampering, unauthorised intervention, technical failures or any other causes beyond the reasonable control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion, the Promoter reserves the right in its sole discretion to cancel, terminate, modify or suspend the Promotion, subject to any written directions from regulatory authority made under applicable state or territory legislation.
34. These terms and conditions do not, nor do they purport to, limit, exclude or modify any non-excludable statutory guarantees as provided under the *Consumer Guarantees Act 1993*) or any other warranties (whether express or implied) under any legislation which cannot be excluded.
35. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including for negligence) for any personal injury or any loss or damage (including loss of opportunity) whether direct ,indirect, special or consequential, arising in any way out of the Promotion, including but not limited to, where arising out of the following: a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); b) any theft, unauthorised access or third party interference; c) any claim or discount that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; or d) any tax liability incurred by an Eligible Entrant.
36. All claims and any copyright subsisting in the claims become and remain the property of the Promoter. The Promoter collects personal information about Eligible Entrants for the purpose of including Eligible Entrant in the Promotion. If the personal information requested is not provided, the Eligible Entrants may not participate in the Promotion. Submission of a Claim Form will result in the registration of the

purchased product and the Eligible Customer's details with EHP but such information will not be used by EHP for marketing purposes unless the Eligible Customer provides express consent to receive marketing information from EHP. By participating in the Promotion and opting in at the point of registration, each Eligible Entrant acknowledges that a further purpose for collection of the Eligible Entrant's personal information by the Promoter is to enable the Promoter to provide the Eligible Entrant with information about special offers and invitations. If an Eligible Entrant opts in to receiving direct marketing communications, from time to time, the Promoter may use the Eligible Entrant's personal information to promote other services and products to the Eligible Entrant. An Eligible Entrant may also receive marketing communications from third parties such as the Promoter's contractors', agents, partners, and suppliers. An Eligible Entrant may be contacted by telephone, email, SMS, mail, social media, or other digital channels. An Eligible Entrant may notify the Promoter at any time that he/she no longer wishes to receive any of these marketing communications and opt out of receiving the same by responding via the channel through which the Eligible Entrant received marketing communication or by contacting the Promoter directly. Eligible Entrants may also gain access to, update or correct any personal information by contacting the Promoter via email at customercare@electrolux.com.au. All personal information will be stored at Bamboo Marketing of S4, L2, 63-73 Ann Steet, Surry Hills NSW 2010. A copy of the Promoter's Privacy Policy in relation to the treatment of personal information collected may be obtained by contacting the Promoter.

37. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
38. LAY-BY-CLAUSE: Please note that only lay-bys that have been initiated within the Promotional Period and paid in full by the end of Promotional Period (and redeemed during the Redemption Period) are eligible for the cashback.
39. This Promotion is governed by, and construed in accordance with, the laws of New Zealand and by entering the Promotion, Eligible Entrants consent to the exclusive jurisdiction of the courts of New Zealand.