

**Samsung Electronics New Zealand Limited (“Promoter”)**

**Promotion Terms and Conditions**

Cashback Combo 2026 Promotion (“Promotion”)

**Defined Terms**

In these Promotion Terms and Conditions:

**Claimant** means an individual that has met the Eligibility Criteria.

**Participating Product Pairs** means the list of Samsung product pairs identified in Table 1 (being (i). a TV and Sound Device; ii).an Oven and Cooktop; or iii). a Washer and Dryer).

**Participating Products** has the meaning given in clause 2b.

**Promoter** means Samsung Electronics New Zealand Limited, 24 The Warehouse Way Northcote Auckland.

**Promotional Period** means the period between 9:00am on May 27<sup>th</sup> 2026 until 9:00pm on July 25<sup>th</sup> 2026.

1. Participation in this Promotion is deemed acceptance of these Terms and Conditions. The cashback value and/or the additional 5% bonus cashback is not valid in conjunction with any other offer.
2. The Promotion is only open to New Zealand residents who have:
  - a. Purchased a Participating Product Pair in one transaction at a Participating Retailer during the Promotional Period; and
  - b. if applicable, with respect to the additional 5% bonus cashback, have purchased a third product being any Samsung Home appliance, TV or sound device (“Participating Products”) at a Participating Retailer during the Promotional Period.  
For the avoidance of doubt, the purchases in 2a. and 2b. must also be made in one transaction  
 (“Eligibility Criteria”)
3. Employees (and their immediate families) of the Promoter, the Promoter's New Zealand branch office, Participating Retailers, and agencies associated with this promotion are ineligible for this promotion.

**PARTICIPATING PRODUCT PAIR TYPES**

4. Table 1 shows the **Participating Product Pairs** that are eligible for the Promotion.

**Table 1**

TV and Soundbar Pairing				
Model	Eligible TV Sku	Cashback Value	Eligible Pair	Recommended Sound Device skus
OLED S95F	QA83S95FAEXNZ	1,000	Any Samsung Sound Device	HW-LS60D/XY HW-Q990F/XY HW-Q930F/XY HW-Q800F/XY HW-QS700F/XY HW-Q600F/XY HW-S800D/XY HW-S801D/XY HW-S700D/XY HW-S701D/XY HW-B750F/XY HW-B450F/XY HW-B400F/XY MX-ST50F/XY MX-ST40F/XY HW-LS70H/XY HW-LS71H/XY HW-LS50H/XY HW-LS51H/XY HW-Q990H/XY HW-Q930H/XY HW-Q800H/XY HW-Q600H/XY Other
	QA65S95FASXNZ	250		
	QA55S95FASXNZ	250		
	QA77S95FASXNZ	500		
Neo QLED QN90F	QA115QN90FSXNZ	1,000		
	QA98QN90FASXNZ	1,000		
	QA85QN90FASXNZ	500		
	QA75QN90FASXNZ	500		
	QA65QN90FASXNZ	250		
	QA55QN90FASXNZ	250		
	QA50QN90FASXNZ	100		
	QA43QN90FASXNZ	100		
Neo QLED 8K QN990F	QA85QN990FSXNZ	500		
Neo QLED 8K QN900F	QA75QN900FSXNZ	500		
	QA65QN900FSXNZ	500		
OLED S90F	QA83S90FAEXNZ	500		
	QA77S90FAEXNZ	500		
	QA65S90FAEXNZ	250		
	QA55S90FASXNZ	250		
	QA48S90FAEXNZ	100		
	QA42S90FAEXNZ	100		
OLED S85F	QA83S85FAEXNZ	500		
	QA77S85FAEXNZ	250		
	QA65S85FAEXNZ	250		
	QA55S85FAEXNZ	100		
The Frame Pro	QA85LS03FWSXNZ	500		
	QA75LS03FWSXNZ	250		
	QA65LS03FWSXNZ	250		
The Frame	QA55LS03FASXNZ	100		
	QA50LS03FASXNZ	100		
	QA43LS03FASXNZ	100		
100" QN80F	QA100QN80FSXNZ	500		

Front Loader Washer and Dryer Pairing			
Eligible Front Loader Washer	Cashback Value	Eligible Pair	Recommended Dryer skus
WF90F19ADSSA	500	Any Samsung Dryer	DV90F17CDSSA DV10B9750CV/SA DV90BB9440GBSA DV90BB9440GHSA DV91T6440LE/SA DV90DGC4A0AESA DV90T6440LB/SA DV80T5420AW/SA Other
WW12BB944DGBSA   WW12BB94ADGBSA	300		
WW12BB944DGHSA   WW12BB94ADGHSA	300		
WW11CG604DLBSA   WW11CG60ADLBSA	200		
WW11CG604DLESA   WW11CG60ADLESA	200		
WW11CGC04DAESA   WW11CGC0ADAESA	200		
WW90DG6U9ALESA   WW90DG6U9ALESA	150		
WW90DG6U34LBSA   WW90DG6U3ALBSA	100		
WW90DG6U34LESA   WW90DG6U3ALESA	100		
WW90DG5U3AAESA   WW90DG5U3AAESA	100		
WA80F10B9WSA	100		

Oven and Cooktop Pairing			
Eligible Oven/Rangehood	Cashback Value	Eligible Pair	Recommended Cooktop skus
NV7B6799AAK/SA	400	Any Samsung Cooktop	NZ85C6058KK/SA NZ64B6058KK/SA Other
NV7B6675CAK/SA	300		
NV7B5755SAK/SA	200		
NV7B5755SAS/SA	200		
NV7B4430ZAB/SA	100		
NV7B41201AS/SA	100		
NK36CB665WBGSA(*Rangehood)	300		

- For the avoidance of doubt, the following products are not Participating Products for the purposes of this Promotion: Mobile products, Mobile Accessories, Tablets, Tablets Accessories, Galaxy Buds, Water Filters, Vacuum Accessories, Spare Parts, Air Purifier Accessories, Laundry Accessories, Refrigerator Accessories, SmartThings Hub and accessories, Fridge Panels, Monitors, Memory cards, Portable SSD, Computer Monitor, Commercial + Hotel TV's, Large Format Displays, TV Accessories, and TV Wall Mounts
- Excludes commercial quantities.
- Excludes EPP and staff purchases.
- The additional 5% bonus cashback is based on the original purchase price of the relevant Participating Product.

## HOW TO CLAIM

1. To claim the cashback value or the additional 5% bonus cashback , claimants must meet the Eligibility Criteria:  
and
  - a. visit <http://www.samsung.com/nz/offer/>
  - b. select the promotion banner that relates to the Promotion;
  - c. register their claim before **25<sup>th</sup> October 2026** (claims without serial numbers must still be registered by entering '0000' into the serial number field) complete and submit into the Online Redemption Form the details of their claim including:
    - the claimant's full name, physical address, bank account details and day time phone number;
    - the invoice details and serial number of the products purchased; and
    - upload a copy of the proof of purchase and a photo of the serial numbers, then click submit.
2. All required documentation must be sent and received by the Promoter within fourteen (14) days from the purchase date of the products, for the claim to be deemed valid.
3. If a claimant is unable to provide the serial number of the purchased products at the time of emailing their claim, the claim may still be submitted. In such cases, claimants are required to register all details except for the serial number by emailing [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com) by the registration date, with a copy of the proof of purchase, and a copy of the promotional email, within 14 days of purchasing the products for their claim to be valid. Once the claimant takes delivery of their products, the claimant must, within 14 days from delivery, and no later than **25<sup>th</sup> January 2027**, email the serial number to Samsung at [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com). If the Samsung has not received the serial number of the products within the 14 day deadline then the claim will be deemed invalid. **No outstanding claims will be accepted by the Promoter after 25<sup>th</sup> January 2027.**
4. The cashback value and if applicable the additional 5% bonus cashback will be deposited to the claimant's account provided within 45 days.
5. If the serial number and the proof of purchase do not match the details submitted by the claimant to [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com), the claim will be deemed invalid and will result in an ineligible claim.
6. The Promoter reserves the right to reclaim from any claimant, the cashback value or the additional 5% bonus cashback; if the initially purchased products are returned after the claim has been processed and fulfilled. This clause does not limit or affect the claimant's rights with regards to warranties on the products either from the manufacturer or implied by legislation.

## GENERAL TERMS AND CONDITIONS

1. The Promoter reserves the right, at any time, to verify the validity of claims and Claimants (including a Claimant's identity, age and place of residence) and to disqualify any Claimant who submits a claim that is not in accordance with these Terms and Conditions or who tampers with the claim process. Failure by the Promoter to enforce any of its rights at any stage does not constitute a waiver of those rights.
2. Claimants must retain proof of purchase. Failure to produce proof of purchase for each claim when requested may, in the absolute discretion of the Promoter, result in invalidation of a Claimant's claim or entries and forfeiture of any right to the cashback value or the additional 5% bonus cashback .
3. In the event of any disputes in relation to entries online and identification of the person making the redemption by email the Promoter reserves the right to award the redemption to the email account holder.
4. The Promoter's decision is final and no correspondence will be entered into.
5. All Claimants agree that by providing information and entering the Promotion, that they have read and agreed to these terms and conditions before any cashback value or the additional 5% bonus cashback is provided to them.
6. Any cost associated with accessing the promotional website is the Claimant's responsibility and is dependent on the Internet Service Provider used.

7. The use of any automated claim software or any other mechanical or electronic means that allows a Claimant to automatically claim repeatedly is prohibited and will render all entries submitted by that claimant invalid.
8. The Promoter assumes no responsibility for: (i) any error, omission, interruption, or delay in the operation or transmission of any communication including any email communication sent to (or by) the Promoter to any Claimant whether caused by problems with communication networks or lines, computer systems, software or internet service providers, congestion on any carrier network or otherwise; (ii) any theft, destruction or unauthorised access to, or alteration of such communications; and (iii) any problem with, or technical malfunction of, any computer system or other equipment used for the conduct of the Promotion.
9. The Promoter accepts no responsibility for any tax liability incurred as a result of a Claimant participating in the Promotion. Claimants should obtain independent tax and financial advice.
10. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any claim, original purchase documentation or relevant cashback value or the additional 5% bonus cashback that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in the relevant cashback value or the additional 5% bonus cashback to that stated in these Terms and Conditions; (e) any tax liability incurred by a Claimant; or (f) use of the relevant Bonus Gift.
11. Nothing in these Terms and Conditions is intended to exclude, restrict, or modify a consumer's rights under the Consumer Guarantees Act 1993. These Terms and Conditions must be read subject to those statutory provisions and will not affect any statutory rights that a claimant may have in relation to the return of any products.
12. The Promoter collects personal information in order to conduct the offer and may, for this purpose, disclose such information to third parties, including, but not limited to, agents, contractors, service providers, offer suppliers and as required, to New Zealand regulatory authorities. Validity of a claim is conditional on providing this information. All claims become the property of the Promoter. Claimants have the right of access to, and right to request correction of, their personal information held by the Promoter. Claimants should direct any request to access, update or correct information to the Promoter at: Samsung Electronics New Zealand Ltd 24 The Warehouse Way, Northcote, Auckland 0627 or any other address as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Email: [privacy.nz@samsung.com](mailto:privacy.nz@samsung.com).
13. The Promoter, in its sole discretion, reserves the right to cancel, suspend, terminate or modify the Promotion or any part of the promotion if fraud, technical failures or any other factor beyond the Promoter's reasonable control adversely affects the Promoter's ability to conduct the Promotion or part of the Promotion as contemplated in these terms and conditions, subject to any written directions from any regulatory authority. Any cancellation or modification to the Promotion will be notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz).
14. Administration of the promotion will take place at the offices located at 24 The Warehouse Way, Northcote, Auckland 0627 or any other office as notified on the Promoter's website: [www.samsung.com/nz](http://www.samsung.com/nz). Email: [nzpromotions@samsung.com](mailto:nzpromotions@samsung.com).